westrup

WESTRUP **SERVICE**

EQUIPPED FOR CHANGE





A STABLE OPERATION

> Increasing uptime is on most business owner's minds. Knowing this, we offer preventive maintenance and scheduled service packages that will decrease downtime at your plant.

With scheduled service you are able to be one step ahead and prevent breakdowns and stops in your production. Our highly skilled service engineers will use their extensive knowledge and experience of your equipment to secure the efficiency and stability of your plant.

Should a breakdown occur, our service engineers will be at your site with short notice. They are always committed to finding a solution for your challenges and will bring all necessary tools, parts and equipment to solve your problem on site to get you up and running as quickly as possible.

YOUR SERVICE OPPORTUNITIES

> With us you have different options for service. We are able to provide the exact service solution you need to run your business most effectively.



PREVENTIVE MAINTENANCE

You have the possibility of having our service engineers run preventive maintenance on your machines. They will go through your entire plant and make the required adjustments and repairs to ensure that your plant is ready when the season starts.



EMERGENCY SERVICE

When breakdowns occur, the first step is to identify and diagnose your challenge. This will ensure that we can send the necessary equipment with our service engineers. Our service engineers act fast and with a short response time to ensure that your production is back in business as quickly as possible.



SCHEDULED SERVICE AGREEMENT

With a fixed agreement, you have the possibility of setting up the exact service arrangements that your business needs. This can be a mix of preventive service at times that suits you best, fixed rates, a specified service level in case of emergency service and include training to ensure that your staff is up to date on how to handle your equipment.



TRAINING

As part of our after-sales service, we offer training sessions for your staff to become familiar with the machines. This will ensure that you get the most out of the product you are processing and increase the efficiency of your plant. "Our service engineers have a personal goal of solving your challenges in the best possible way.

They have years of experience in servicing our equipment and know what to look for to ensure the stability of your plant.

Their commitment to solving your challenges will help keep your business going"

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OPERATOR **TRAINING**

> Your staff will be trained on how to set up and adjust your machines for the type of crop you are processing. With our training your staff will become familiar with the equipment.

ON-SITE

Your staff will with our service engineer take a tour of the plant. This way they will get the required knowledge of each of the machines and the overall process. The training will be targeted specifically to your plant and, with this knowledge, your staff will be able to run a stable and efficient operation.

IN OUR TEST CENTRE

Our test centre offers a combination of product training and equipment training. You staff will therefore not only learn how to best set up your machines, they will also learn how to check the product before, during and after processing to make the required adjustments that will heighten the quality of your prime product.

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